



## iSubpoena Version 6.1.2 Update

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On **September 8, 2023**, the iSubpoena Mobile Subpoena Service will be updated with new updates, enhancements, and modifications. Customers that have subscribed to the annual License, update and maintenance plan will automatically have access to these new features and enhancements.

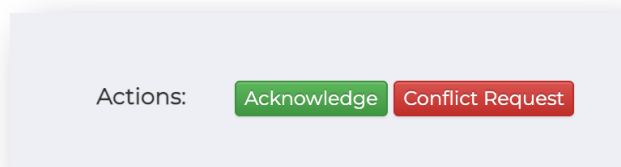
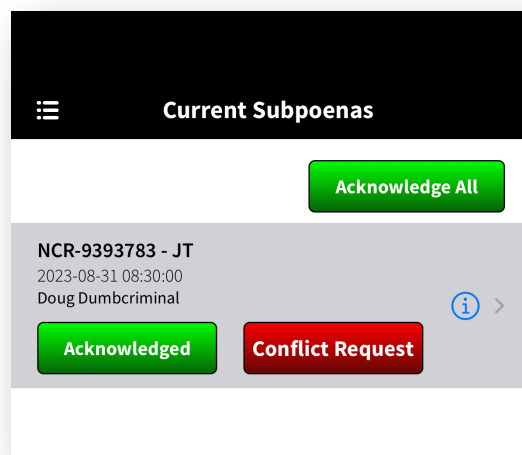
Users of the iSubpoena system suggested some of these updates, enhancements, and modifications. We look forward to your suggestions and comments to make this service a tool that will benefit and streamline your criminal subpoena process. Please comment or contact us [here](#)

The updates, enhancements and modifications outlined below have been applied to the iSubpoena Professional System. Although we have thoroughly tested all new features before implementation to production, unforeseen issues may arise. If you experience any issues, please [contact us](#) immediately.

New Feature Updates		Internal
1	<b>Added the "Acknowledge All" feature from Website Login to mobile apps.</b>	739
Enhanced Graphic or Display Updates		Internal
2	<b>Updated "Accept" Button to Display "Acknowledged" on both Apps and Web.</b> This change reflects a better description and understanding of the process of the subpoena delivery.	739
2	<b>Updated "Conflict" Button to Display "Conflict Requested" on both Apps and Web.</b> This change reflects a better description and understanding of the process of the subpoena delivery.	739
General Updates		Internal
3	<b>Updated MD Daily file import mapping to include new dispositions</b>	746
General Bug Fixes		Internal
	<b>NONE</b>	
Administrative		Internal
A-1	<b>Disable password reset button in Admin Portal for any SSO users.</b>	726
A-2	<b>Add Court Holiday exclusion dates entry for MD in Admin Portal</b>	738
A-3	<b>Update bulk user import process to include summary email option</b>	740
A-4	<b>Added new CWS Endpoints and updated API Document</b>	747
A-5	<b>Updated Forgot Password text and Process</b>	749
A-6	<b>Updated "Force Update Password" Process</b>	749
A-7	<b>Added Random background images on login screen</b>	748

The following are detailed instructions for some of the new features listed above. Please refer to the item numbers associated with the detailed instructions.

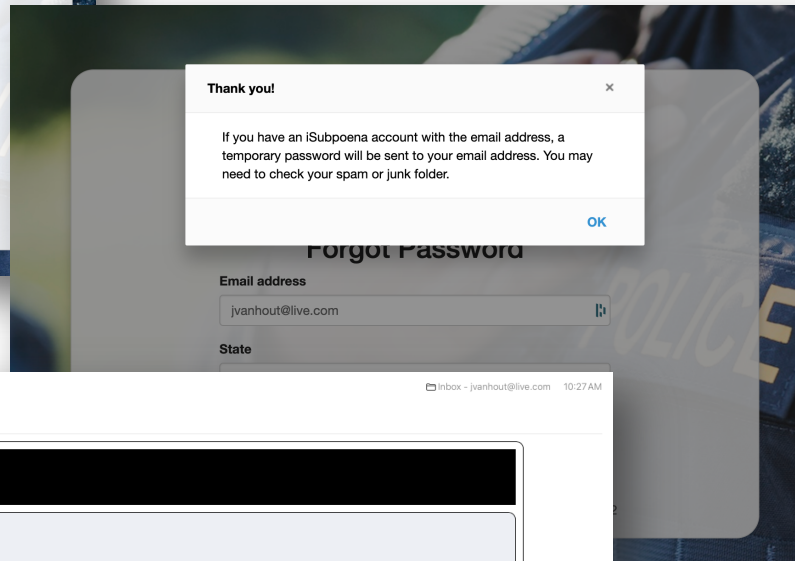
**#1&2 – Updated "Accept" Button to Display "Acknowledged" on both Apps and Web and Updated "Conflict" Button to Display "Conflict Requested" on both Apps and Web and added the "Acknowledge All" feature from Website Login to mobile apps.**



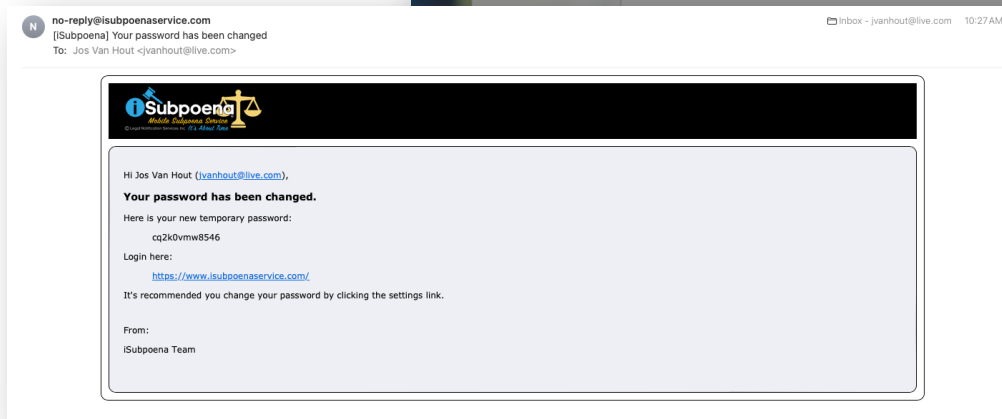
## #A-5 - Updated Forgot Password text and process.



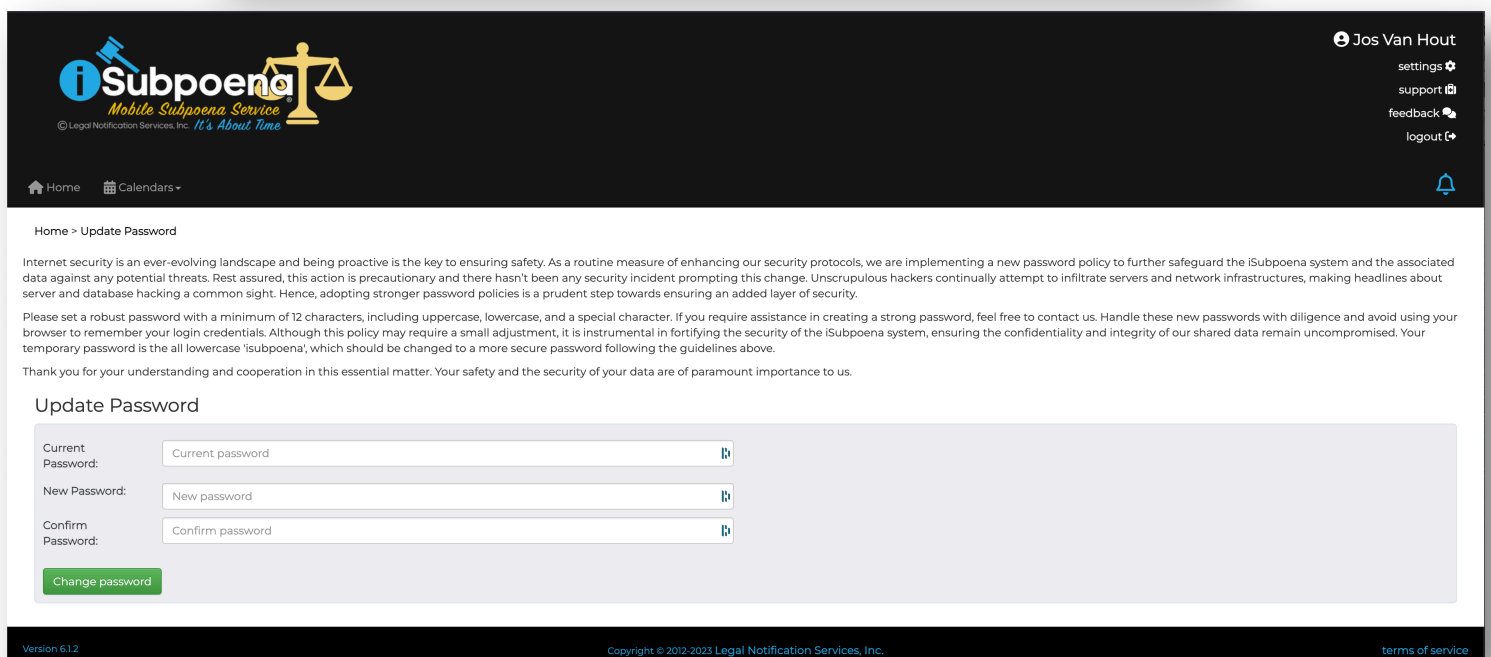
The 'Forgot Password' form features the iSubpoena logo at the top. Below the logo, the title 'Forgot Password' is centered. A text input field for 'Email address' is provided, followed by 'Cancel' and 'Send Email' buttons. A note states: '\*\* If you did not receive your password reset email, please contact support at [support@legainotificationservices.com](mailto:support@legainotificationservices.com)'. The footer includes 'Copyright © 2012-2023 Legal Notification Services, Inc. | Version 6.1.2'.



A 'Thank you!' modal box with a close button (X) in the top right. The text inside reads: 'If you have an iSubpoena account with the email address, a temporary password will be sent to your email address. You may need to check your spam or junk folder.' An 'OK' button is at the bottom right.



An email notification from 'no-reply@isubpoenaservice.com' to 'Jos Van Hout <jvanhout@live.com>'. The subject is '[iSubpoena] Your password has been changed'. The email body contains the iSubpoena logo, a greeting, and the message: 'Your password has been changed. Here is your new temporary password: cq2k0vmw8546. Login here: <https://www.isubpoenaservice.com/>. It's recommended you change your password by clicking the settings link.' The footer says 'From: iSubpoena Team'.



The 'Update Password' page has a dark header with the iSubpoena logo and user 'Jos Van Hout' with links for settings, support, feedback, and logout. A navigation bar shows 'Home' and 'Calendars'. The main content area is titled 'Home > Update Password' and contains a paragraph about internet security and a new password policy. Below this is a form with three input fields: 'Current Password', 'New Password', and 'Confirm Password', each with a strength indicator. A 'Change password' button is at the bottom. The footer shows 'Version 6.1.2', 'Copyright © 2012-2023 Legal Notification Services, Inc.', and a 'terms of service' link.

**A-5 - Updated "Force Update Password" Process. When "Force Password" Button is selected in admin portal, an email will go out to user with a redirect to update their password.**

N no-reply@isubpoenaservice.com  
iSubpoena Password Change  
To: Jos Van Hout <jvanhout@live.com>

Inbox - jvanhout@live.com 10:26 AM



Jos Van Hout,

Internet security is an ever-evolving landscape and being proactive is the key to ensuring safety. As a routine measure of enhancing our security protocols, we are implementing a new password policy to further safeguard the iSubpoena system and the associated data against any potential threats. Rest assured, this action is precautionary and there hasn't been any security incident prompting this change. Unscrupulous hackers continually attempt to infiltrate servers and network infrastructures, making headlines about server and database hacking a common sight. Hence, adopting stronger password policies is a prudent step towards ensuring an added layer of security.

Please set a robust password with a minimum of 12 characters, including uppercase, lowercase, and a special character. If you require assistance in creating a strong password, feel free to contact us. Handle these new passwords with diligence and avoid using your browser to remember your login credentials. Although this policy may require a small adjustment, it is instrumental in fortifying the security of the iSubpoena system, ensuring the confidentiality and integrity of our shared data remain uncompromised. Your temporary password is the all lowercase 'isubpoena', which should be changed to a more secure password following the guidelines above.

Thank you for your understanding and cooperation in this essential matter. Your safety and the security of your data are of paramount importance to us.

[Click Here](#) to log into iSubpoena and change your password now.



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